# CAA QUALITY STANDARDS REPORT - APRIL - SEPTEMBER 2026

| | | Standard | Target | April | May | June | July | August | September |
|---|---|---|---|---|---|---|---|---|---|
| Departures | Prebooked | Dep PB Total pax | | **1083** | **2232** | **2086** | **1430** | **1476** | **2499** |
| | | Dep PB 10 mins | 80% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| | | Dep PB 20 mins | 90% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| | | Dep PB 30 mins | 100% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| | Non-prebooked | Dep NPB Total pax | | **126** | **307** | **374** | **302** | **260** | **359** |
| | | Dep NPB 25 mins | 80% | 100.00% | 100.00% | 99.73% | 99.93% | 100.00% | 100.00% |
| | | Dep NPB 35 mins | 90% | 100.00% | 100.00% | 99.73% | 100.00% | 100.00% | 100.00% |
| | | Dep NPB 45 mins | 100% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |

| | | Standard | Target | April | May | June | July | August | September |
|---|---|---|---|---|---|---|---|---|---|
| Arrivals | Prebooked | Arr PB Total pax | | **1299** | **2380** | **2864** | **2294** | **1711** | **2991** |
| | | Arr PB 5 mins | 80% | 100.00% | 96.93% | 96.24% | 96.83% | 99.82% | 96.52% |
| | | Arr PB 10 mins | 90% | 100.00% | 99.92% | 98.82% | 98.90% | 99.82% | 97.63% |
| | | Arr PB 20 mins | 100% | 100.00% | 100.00% | 100.00% | 100.00% | 99.44% | 100.00% |
| | | Arr PB 30 mins | | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| | | Arr PB 45 mins | | | | | | | |
| | | Arr PB 60 mins | | | | | | | |
| | | | | | | | | | |
| | | % no shows (pre booked arrivals) | | 2% | 0% | 1% | 2% | 2% | 0% |
| | | | | | | | | | |
| | Non-prebooked | Arr NPB Total pax | | **87** | **155** | **294** | **230** | **209** | **261** |
| | | Arr NPB 25 mins | 80% | 100.00% | 100.00% | 98.77% | 99.57% | 100.00% | 98.85% |
| | | Arr NPB 35 mins | 90% | 100.00% | 100.00% | 98.77% | 99.57% | 100.00% | 99.23% |
| | | Arr NPB 45 mins | 100% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| | | Arr NPB 60 mins | | | | | | | |
| | | Arr NPB 75 mins | | | | | | | |

**Results show the percentage of passengers assisted within each time limit**

**Pre-booked means assistance was requested in advance**